

## Now...the details.

Here's a detailed breakdown or **Explanation of Your Benefits** for this service. In case there's any doubt - this is NOT a bill!

**Subscriber:** [REDACTED]

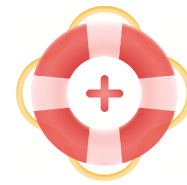
**Member/Patient:** [REDACTED]

**Member ID:** [REDACTED]

**Group Name:** [REDACTED]

**Policy/Group #:** [REDACTED]

**Claim Number:** [REDACTED]



## Questions?

Call: 1-866-683-6440

Web: [Benefits.Surest.com](https://www.Benefits.Surest.com)

Surest Member Services hours: 6:00 am - 9:00 pm CST  
Language assistance services are available

Date of Service	Provider	Description	Provider Billed	Network Discount	Surest Plan Paid	Other Insurance Paid	Your Responsibility		Notes
							Copay	Non-Covered	
02/07/24	[REDACTED]	PT EVAL LOW COMPLEX 20 MIN	\$303.85	\$36.46	\$182.39	\$0.00	\$85.00	\$0.00	BDOCP
02/21/24	[REDACTED]	THERAPEUTIC EXERCISES	\$475.50	\$57.06	\$333.44	\$0.00	\$85.00	\$0.00	BDOCP
02/07/24	[REDACTED]	THERAPEUTIC EXERCISES	\$158.50	\$19.02	\$139.48	\$0.00	\$0.00	\$0.00	

### Notes and Additional Details

BDOCP Copay Applied  
BDOCP Copay Applied

### How to File an Appeal

Whenever your claims are denied in whole or in part, you have the right to file an appeal. As a separate document, we included instructions on how you can file an appeal.

### Consumer assistance in your state

Missouri Department of Commerce and Insurance (DCI)  
Division of Consumer Affairs  
301 W. High Street, Room 530  
Harry S. Truman State Office Building  
Jefferson City, MO 65101  
Toll-free telephone: 1-800-726-7390  
Web site: [www.insurance.mo.gov/consumers](http://www.insurance.mo.gov/consumers)  
E-mail: [consumeraffairs@insurance.mo.gov](mailto:consumeraffairs@insurance.mo.gov)

### Other Languages

SPANISH (Español): Para obtener asistencia en Español, llame al 866-683-6440  
TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 866-683-6440  
CHINESE (中文): 如果需要中文的帮助, 请拨打这个号码 866-683-6440  
NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 866-683-6440

Insurance coverage for fully insured plans is provided by All Savers Insurance Company (for FL, GA, OH, UT and VA) or by UnitedHealthcare Insurance Company (for AZ, AR, MI, MN, MO, OK, PA, SC and TN). These policies have exclusions, limitations, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact either your broker or the company. Administrative services for insurance products underwritten by All Savers Insurance Company and UnitedHealthcare Insurance Company, and for self-funded plans, are provided by Bind Benefits, Inc. d/b/a Surest, its affiliate United HealthCare Services, Inc., or by Bind Benefits, Inc. d/b/a Surest Administrators Services, in CA. Stop loss insurance for level-funded plans is underwritten by United Healthcare Insurance Company.